



Delaware Department  
of Transportation

**AGREEMENTS 1515**

**TOLL SYSTEM INTEGRATORS**

**QUESTIONS AND ANSWERS**

October 16, 2009

**Question 3:**

In Section C – Technical Information of the Expression of Interest Requirements (Page 7 of the PDF document), Requirement 1 asks for the Organizational structure and Key Resources including the key personnel, quality management, production and site implementation. This is inherently a systems integration and site implementation project, please elaborate on the “production” key resource requirements and anticipated functions since there is very little equipment being produced/manufactured. Was the production key personnel intended to be the technical lead referenced in other places in the RFQ?

**Response to Question 3:**

In this case “production” refers to software aspects, not hardware.

**Question 2:**

Will the prime contract statement of work include a DelDOT generated detailed technical specification for the toll collection hardware and software or will each prime contractor develop their own detailed technical spec? If it will be a DelDOT spec, is it available now?

**Response to Question 2:**

The prime contract will include DelDOT generated, detailed technical specifications, but they are not available at this time.

**Question 1:**

Will the toll system integrator scope of work include annual maintenance support for the toll collection hardware and software?

**Response to Question 1:**

Yes, the scope of will include annual support, but will be part of the Prime Contractor’s Scope of Work.